



What should I do if my bank account details have changed?

Send us a certificate of banking details (RIB)

In case of direct debit:

Add the completed and signed SEPA-Core Direct Debit Mandate form to the certificate of banking details, downloadable on cmcm.lu

→ comptabilite@cmcm.lu



The payment method no longer suits me. What options are available to pay my contribution?

- By "personalised" direct debit: monthly, semi-annually or annually (direct debit on the 2nd day of the month)
- By PAYCONIQ
- By bank transfer

→ comptabilite@cmcm.lu



How can I extend my coverage?

Send the "Request for optional coverages" form, downloadable on cmcm.lu, or fill it in directly on cmcm.lu

→ affiliation@cmcm.lu



Do I need to request a certificate for my tax return?

No, you only need to indicate the amount of your contribution in your tax return and attach proof of payment

→ comptabilite@cmcm.lu



Why did my contribution increase from last year?

The contribution is adjusted annually based on the semi-annual average of consumer price indexes as of 1st September of the previous year

→ comptabilite@cmcm.lu



Can I request comembership for my partner if we live together?

No, it is only possible in case of marriage or civil partnership (PACS)

→ affiliation@cmcm.lu



What should I do if I change my address?

Send an extended residence certificate /household composition issued by your municipality of residence, or a "déclaration sur l'honneur" (for residents in France)

→ affiliation@cmcm.lu



Who is eligible for comembership?

- Married or civil partner
- Children/parents/relatives who are co-insured with your health insurance fund

→ affiliation@cmcm.lu



DENTA & OPTIPLUS without PRESTAPLUS?

No, because there are 3 different coverages. Here are all the possibilities:

- RÉGIME COMMUN (RC)
- RC + PRESTAPLUS (PP)
- RC + PP + DENTA & OPTIPLUS

→ affiliation@cmcm.lu

N.B.: THE CMCM OFFERS UNMARRIED RESP. NON-PACSED PARENTS THE POSSIBILITY TO COAFFILIATE THEIR CHILD(REN) WITH THE PARENT OF THEIR CHOICE;

All you have to do is send us a letter signed by both parents accompanied by a copy of your identity card

Below is a list of documents to be provided if your family situation at the CMCM is not complete:



In case of birth, adoption, marriage or civil partnership (PACS)
a copy of the official relevant certificate



If you are studying
a certificate of studies for those aged 19 and above

In case of educational/ professional inactivity
a coinsurance certificate from your health insurance



In case of divorce/dissolution of a civil partnership (PACS)
an extract of the marriage certificate with the entry of marriage dissolution or a certificate of dissolution of the civil partnership (PACS)



In case of death
a copy of the death certificate

→ affiliation@cmcm.lu